E-Cristal Datasheet

Audit Management

E-CRISTAL

INTRODUCTION

E-Cristal enables data (text and images) to be collated from every aspect of a health & safety audit and allows it to be analysed in order to highlight and prioritise any issues that require further attention. The E-Cristal Audit Management module makes managing risk management and health & safety checks at dispersed, multi-site hotel chains faster, easier to analyse and provides a consistent record of checks. A detailed report and checklist highlighting remedial actions can also be produced on the completion of each audit for compliance and stakeholder activities.

KEY FEATURES

Audit Builder

Enables the creation of customisable audit programmes that can apply a variety of methodologies and scoring systems.

Multilingual

Translates auditable actions into multiple languages to ensure all health and safety checks are understood and the action taken consistent.

Prioritisation

Enables risk / health & safety managers to prioritise specific tasks or operation areas (kitchen, poolside, etc.) according to the specific risk profile of an individual site/country using straightforward scoring tools.

Scheduler / Trigger Programmes

Allows audit programmes to be created, monitored and managed through a task-based scheduling tool.
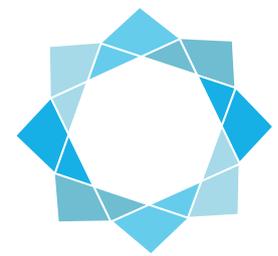
Portable Solution

Providing the power and detail of the E-Cristal Audit Management software on the latest portable devices.

Analysis and Reporting

Full integration with the Cristal Standards Monitoring & Reporting module gives risk / health & safety managers peace of mind by enabling them to check the status of any health and safety-related activity anywhere in the organisation, when they need to.

CRISTAL
INTERNATIONAL STANDARDS

Executive Systems

E-CRISTAL

INTRODUCTION

This module makes it possible for senior management to identify areas requiring attention, amend corporate policies and implement them quickly and easily. It also enables them to monitor the effectiveness of any changes they make in real time.

KEY FEATURES

System Overview

A customisable health & safety dashboard that summarises all ongoing activities within an organisation in real time, and provides visual triggers such as traffic lights and trend graphs. Where further information is required it is possible to drill down directly to areas of concern.

Exception Reporting

Allows users to set custom rules within the system. When these rules are breached an alert is triggered enabling remedial work to be taken.

Data Consolidation

Provides an overview of all global health and safety activities within the business to enable senior management to monitor trends. Data can be analysed within minutes using E-Cristal, rather than the weeks or even months it can take to analyse multiple systems or reports manually.

Preferred Reports

Provides each user with the dashboard data they need at their fingertips rather than having to search multiple systems and reports to find it.

Corporate Objectives

Makes it possible for senior managers to break down risk management policies into a series of projects and tasks in order to fulfil their corporate objectives. E-Cristal enables a senior management team to demonstrate its commitment to risk management and receive real time updates on the attainment of corporate health and safety policies.

CRISTAL
INTERNATIONAL STANDARDS

Monitoring & Reporting

E-CRISTAL

INTRODUCTION

The monitoring and reporting functionality in E-Cristal helps ensure that those responsible for co-ordinating risk management activities are able to focus on monitoring progress and updating health & safety strategies, rather than collecting and sorting data.

KEY FEATURES

Auditing & Task Reports

Includes pre-defined reports that analyse exactly what is happening within specific sites or health & safety areas; an analysis of the trends in audit scores, or a breakdown of the top ten issues that are affecting health & safety standards.

Report Builder

Enables bespoke reports to be built to enable health & safety managers to monitor specific activities and in specific formats. Reports can be configured both to restrict confidential information to specific individuals, and to publish to targeted groups within an organisation.

Monitoring Tools

E-Cristal enables monitoring forms to be created for areas such as energy consumption, or for tracking performance against KPIs. The monitoring and reporting module not only records data, but prompts a user to update data at appropriate intervals.

Key Performance Indicators

Allows data points to be indexed so that key performance data is viewed in context to give a true picture of the facts. For example, energy consumption is more relevant when normalised against occupancy levels, giving a true picture of energy use per room night.

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Standards

E-CRISTAL

INTRODUCTION

This module is designed to seamlessly integrate the day to day operation of the E-Cristal system with the requirements of any relevant international, industry or internal standard. The Standards module maps the specific requirements with the functionality and activity within the system that allows for the organisation to both easily identify progress towards achievement and demonstrate compliance to external auditing bodies.

KEY FEATURES

Standards Bank

E-Cristal can be used to develop client specific standards that allow for consistent, fast and effective implementation across multiple locations.

Progress Reporting

Each standard that is implemented at each site is monitored and a visual record of progress displayed in the system at every level. Once all requirements go green you are operating to the standard and external verification can be obtained.

Activity Mapping

Once requirements are specified the system can map and link to activity conducted within the system that satisfies each requirement. Where necessary the system can map to a function that allows users to enter information directly, whether it be a corrective action, document for evidence or even work towards a larger project. This feature allows the work necessary to comply with a standard to be distributed easily throughout the organisation without duplication and where necessary easily monitored or managed in accordance with the standard that it relates to.

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Workflow Management

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INTRODUCTION

This module collects information from a variety of sources, including both regularly scheduled, proactive, tasks and ad-hoc remedial activities to create a comprehensive health & safety audit trail that enables senior management to check compliance with corporate policies.

KEY FEATURES

Task Creation

Tasks can be created, imported, managed and allocated, to ensure that each individual understands their role in maintaining consistently high health & safety standards.

Task Scheduling

Enables tasks to be scheduled according to corporate or individual site needs helping to ensure that systems and processes are maintained according to corporate health & safety policies.

Referencing

Allows health & safety documentation to be distributed to every site - including photographs, procedure documents, training materials and links to external systems. This gives staff responsible for overseeing health & safety activities the information they need to ensure that standards are kept consistently high across all sites.

Task Allocation

Hotel managers and health & safety project leaders can allocate and distribute key tasks, whilst allowing them to retain overall visibility and control of everyone's tasks.

E-mail Alerts

This function helps ensure that no health & safety task is ever forgotten. E-Cristal automatically sends an email alert to the individual responsible for completing key actions where the standard has not achieved the desired result. It also escalates the alert to the next level up in the hierarchy to enable them to ensure the task is completed.

Exception Reporting

Ensures that health & safety issues are not missed because managers are struggling with information overload. Exception reporting filters built into E-Cristal focus attention on areas that pose a potential risk to the health & safety standards of an organisation, or those that an individual is particularly interested in.

Due Diligence Record

Collates all health & safety activities globally, from user logins to task comments and completion, providing a documented record. This due diligence record can be used to demonstrate that risk is being managed in accordance with both company standards and any appropriate legislation mind by enabling them to check the status of any health and safety-related activity anywhere in the organisation, when they need to.

CRISTAL INTERNATIONAL STANDARDS